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IMS Policy	NHA-WI-511	Quality Manager	Quality Manager
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Policy	02	28/06/24	General Manager

NOTE Haddenham Ltd provide end to end manufacturing solutions to various sectors including retail, medical devices, consumer devices, industrial and energy.

It is the policy of NOTE Haddenham Ltd to maintain an integrated management system designed to meet the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 (in line with Annex SL high-level structure) in pursuit of its primary objectives, the purpose and the context of the organisation. The standards align with and support the achievement of the following United Nations Sustainable Development Goals (SDGs): 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, and 15.

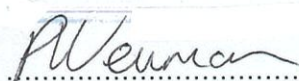
It is the policy of NOTE Haddenham Ltd to:

- strive to satisfy the applicable requirements of all our customers, stakeholders and interested, meeting and exceeding their expectations.
- fulfil compliance obligations, codes of practice and all other requirements applicable to our activities including the nature, scale and environmental impacts of its activities, products and services.
- protect the environment, including prevention of pollution, sustainable resource use, climate change mitigation and adaptation, the protection of biodiversity and ecosystems and any other specific commitments which are relevant to the context of the organisation.
- integrate climate change considerations into our IMS, in line with ISO updates, to promote sustainability and resilience.
- ensure commitment to provide safe and healthy working conditions for the prevention of work-related injury and ill health which satisfies the requirements of all our customers, stakeholders and interested parties and is specific to our OH&S risks and OH&S opportunities.
- eliminate hazards, reduce OH&S risks by applying the hierarchy of control and prevention of injury and ill health.
- provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met.
- ensure that all employees are made aware of their individual obligations in respect of this policy, and ensure that consultation and participation of workers, to be actively involved in the management of the system and the activities supplied.
- provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met.
- maintain an integrated business management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on "risk".

This quality, environmental and OH&S policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets.

Customer service is an essential part of our objectives and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality, environmental and OH&S issues and their impact on customer service and of the products or service in which we provide.

To ensure the Company maintains its awareness for continuous improvement, the quality, environmental and OH&S management system is regularly reviewed by "Top Management" to ensure it remains appropriate and suitable to our business and is subject to both internal and external audits.



Paul Newman – General Manager

28 June 2024